

# Avery Dorgan

## Contact

### Phone

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### E-mail

avery@averydorgan.com

### WWW

averydorgan.com

### WWW

gitlab.com/avedor

## Skills

Linux



Privacy & Ethical

Considerations



Ansible, YAML



Python, Git



AWS, Docker



CI/CD



Terragrunt/Terraform



Observability



## Experience

2022-10 -

Current

### Associate Site Reliability Engineer

*Gearbox Publishing*

- Rewrote VPC Terraform module with integration with AWS' IPAM for enhanced networking management
- Develops SLOs and SLIs for multiplayer gaming services, ensuring high availability
- Implemented multiprovider Terragrunt for streamlined deployment from a single repository
- Optimized GitLab CI/CD pipelines for ECS service deployment within 60 seconds
- Diagnoses and resolves outages across multiplayer gaming services
- Contributes custom code back to Gruntworks Terraform modules

2021-01 -

2022-10

### Systems Administrator

*Harvard School Of Engineering And Applied Sciences*

- Collaborated across teams to write and deploy CloudFormation templates
- Maintained on-prem and cloud-based IT infrastructure
- Served as escalation contact to support AV Services with network-related issues
- Lead transition from Puppet to Ansible to improve DRY infrastructure as code
- Created a custom, security-hardened Windows AMI

2017-10 -

2020-12

### Instructional Technologist

*NYU College of Global Public Health*

- Developed end-user documentation for newly implemented technologies
- Oversaw transition from in-person to online education for 83 courses during COVID-19

## Education

2022-01 -

2022-12

### Certificate: Programming

*Harvard University - Cambridge, MA*

2016-05 -

2017-05

### Master of Public Health: Global Health

*New York University - New York, NY*

2011-08 -

2015-05

### Bachelor of Science: Psychology

*University of Vermont - Burlington, VT*